



Focus on customer benefits: thyssenkrupp Materials Services expands digital solutions

Flexibility in production workflows and business processes: Aspects that are becoming increasingly important for customers in the dynamically changing framework conditions. Individually tailored solutions and digital tools help customers quickly procure and easily manage the materials they need for their business. thyssenkrupp Materials Services has expanded these for this purpose: thyssenkrupp Materials Processing Europe has extended the functionalities of the "mpe connect" information platform in the same way as thyssenkrupp Schulte has grown the functional scope of the B2B portal.

With mpe connect, customers have the option of receiving up-to-date information on their order data around the clock – quickly and compactly. They can also check the delivery status of their order and view any changes to it. New functions include direct downloading of the delivery bill and order confirmation. The recently integrated coil calculator also allows customers to determine the coil weight and outer diameter of the material. In addition, the "Material Search" function can now be used to find the right material quickly and easily.

The B2B portal gives customers direct access to thyssenkrupp Schulte's complete standard range. Around 17,000 products can be ordered quickly and easily at the click of a mouse – around the clock, seven days a week. In the near future it will be possible for business partners to create their own quotations online. Electronic catalogs and electronic data exchange will also be available in the future.

The biggest materials distribution and service provider in the Western world is pursuing a holistic approach to digitalization, which, among other things, offers customers the greatest possible convenience in the procurement and management of materials via an integrated omnichannel structure. At thyssenkrupp Schulte alone, sales with the B2B portal increased fivefold in the past fiscal year. The innovations are therefore a key element in thyssenkrupp Materials Services' "Materials as a Service" strategy, under which the company is systematically driving forward the expansion of its service portfolio in addition to gaining access to global supply markets.

thyssenkrupp Materials Services at Blechexpo 2021

These and other digital solutions will be presented by thyssenkrupp Materials Processing Europe and thyssenkrupp Schulte at Blechexpo in Stuttgart from October 26 to 29, 2021. We look forward to seeing you in hall 10, booth 10407.

Image material is available for download here:

https://transfer.thyssenkrupp.com/public/e1242680_6f0ebeb0ac731e3aeffcac/

About thyssenkrupp Materials Services

With around 480 locations – 271 of them warehousing locations – in over 40 countries, thyssenkrupp Materials Services is the biggest mill-independent materials distributor & service provider in the Western world. The wide-ranging capabilities offered by the materials experts enable customers to concentrate more on their individual core business and span two strategic areas: global materials distribution as a one-stop-shop – from steel, tubes and pipes, nonferrous metals and specialty materials to plastics and raw materials – and tailored services in the areas of materials management and supply chain management. An extensive omni-channel architecture offers 250,000 customers worldwide round-the-clock access to more than 150,000 products and services. A high-performance logistics system ensures that all deliveries are integrated smoothly into customer production processes on a just-in-time or just-in-sequence basis.

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